

Victims Services NSW Department of Communities and Justice

Families and Friends of Missing Persons Service

Is one of your mob missing?

Families and Friends of Missing Persons Service (FFMPS) provides free counselling, information and support from trained professionals to people in NSW.

Who are we?

The Families and Friends of Missing Persons Service (FFMPS) offers support to families and friends of missing people who live in NSW, or who have a relative or friend missing in NSW.

For families and friends of missing people, we offer:

- free and confidential counselling
- support group meetings
- information and resources on issues specific to missing people
- liaison with service providers.

Service providers can contact us with any questions about:

- FFMPS services and resources
- approaches to supporting families and friends of missing people.

We do not search for missing people. If you are worried about the safety of a missing person, please contact your nearest police station.

How can counselling help you?

We can help if you need information or a safe place to yarn about your experience. We can give you support through the stages of a missing persons investigation.

"Initially I thought the meetings would be beneficial to me alone. However, I have learnt that through interacting with the facilitators and others who understand 'missing', I am able to contribute to the group and offer support to others – which is extremely satisfying." (Group member)

Support groups

Groups are held online and there is no cost to attend.

The groups provide a safe space where families and friends can:

- · connect with others
- share and talk about experiences
- learn information about the missing persons sector
- share helpful ideas and strategies about living with a loved one who is missing.

"I realised these meetings helped alleviate the pain and over time helped me find different tools which helped me cope with endless situations." (Father)

Important to know

- 1. It is not a crime to go missing.
- 2. You can report a missing person to police straight away.
- 3. You do not have to wait 24 hours.
- 4. FFMPS can support and guide you.

FFMPS staff

Our staff are trained to support families and friends when someone goes missing.

"[FFMPS counsellors] helped me understand and learn to live with unresolved grief." (Mother)

Who should I contact to find out more?

Victims Access Line: 1800 633 063 | Aboriginal Contact Line: 1800 019 123 Email: ffmps@justice.nsw.gov.au Website: www.missingpersons.justice.nsw.gov.au

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