

## Client consent for representative to make a complaint on their behalf

I, *(name of client)*

hereby authorise Victims Services to access my personal information for the purpose of handling my complaint related to:

- my claim with Victims Services *(claim number)*
- my Charter Complaint against *(name of agency)*

I have consented to *(name of authorised representative)*  
making the complaint on my behalf.

Please chose ONE of the following options below:

I would like correspondence regarding the complaint to be sent to myself only OR

I would like correspondence regarding the complaint to be sent to myself and my authorised representative listed above OR

I would like all correspondence regarding the complaint to be sent to my authorised representative only

I have included a copy of my signed *(proof of identity)*

as proof of my identity. *(Note: Proof of identity must include a signature. Examples include passport, drivers licence, photo card.*

Signature of client

Date (dd/mm/yyyy)

(VS • 11/2020)