

Universal Referral Form (URF) Fact Sheet – Family Preservation

What is the URF?

The Universal Referral Form (URF) is a new referral mechanism that combines the eligibility and referral requirements for family preservation (FP) services in NSW into a single use, referral form.

Phase 1 of the URF, which was implemented on 14 July 2022, integrated six programs into a single use form that is generated from DCJ's information recording system – ChildStory. This included the following FP programs:

- Family Preservation – Brighter Futures
- Family Preservation – Youth Hope
- Functional Family Therapy – Child Welfare (FFT-CW[®])
- Intensive Family Preservation (IFP)
- Multisystemic Therapy for Child Abuse and Neglect (MST- CAN[®])
- Resilient Families
- Nabu

The remaining programs to transition to the URF are Intensive Family Based Services (IFBS). DCJ continues to work with these providers on the URF and implementation timeframes.

Purpose of the URF

The URF aims to provide a consistent referral process to Family Preservation Programs in NSW.

The URF will:

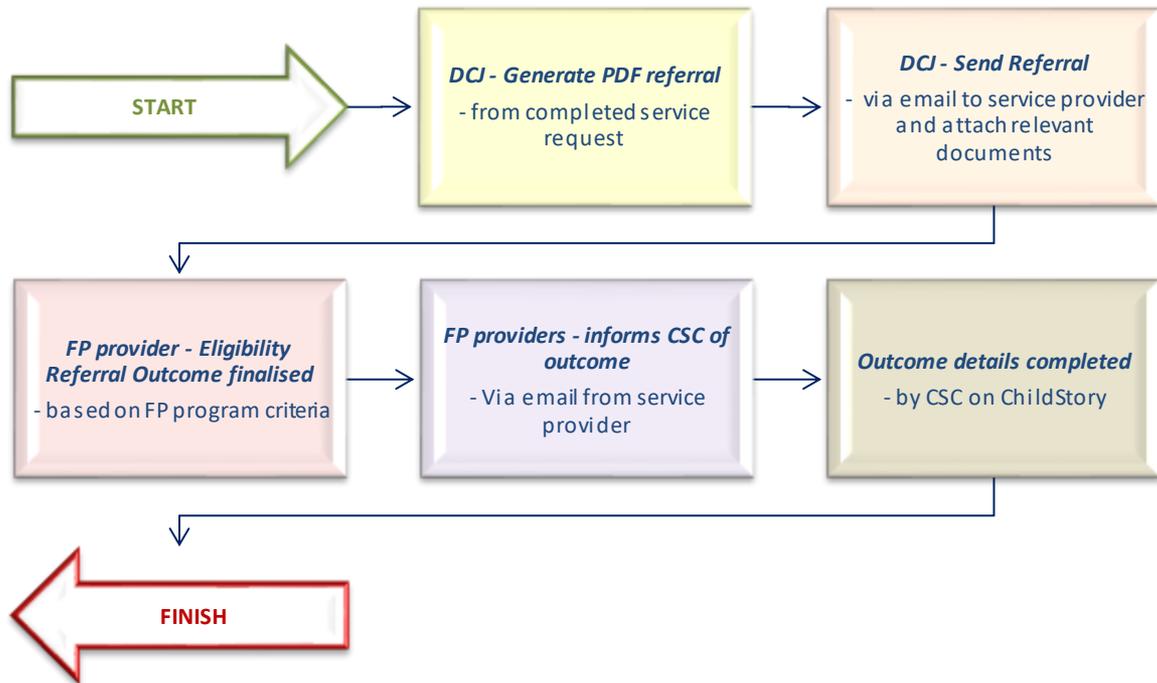
- Enable **uniformity** in recording and receiving of referrals
- Provide a **streamlined, consistent approach** for caseworkers regardless of the type of referral
- Ensure information is **recorded and stored** in ChildStory

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How the URF works

URFs are generated within ChildStory, by the DCJ caseworker.

Process Map: How URFs are generated



Further Information

For more information about URF

Email us at FamilyPreservation@dcj.nsw.gov.au