



Commissioner's Memorandum

No: 2010/56

To: *Board of Management
Regional Executive Directors
General Managers/Superintendents
Directors, Area & District Managers Community Offender Services
Director Offender Policy
Director Corporate Strategy*

For the information of all staff

Subject: **WEARING OF IDENTIFICATION BADGES –
CONCERNS RAISED BY THE NSW OMBUDSMAN**

On 14 October 2009, Commissioner's Memorandum No. 2009/56 was issued regarding the wearing of identification badges by staff.

The Memorandum was issued as a result of concerns raised by the NSW Ombudsman.

The NSW Ombudsman has informally monitored compliance with Commissioner's Memorandum No. 2009/56 during scheduled visits to various correctional centres. It has been their observation that a significant majority of correctional officers have not been wearing identification badges whilst on duty. The staff of the NSW Ombudsman did note however that many more senior and executive correctional staff have been observed wearing identification badges.

I take this opportunity to again remind **all staff** both custodial and non custodial of the importance of wearing identification badges whilst on duty in the work place.

The Dress and Presentation section of Corrective Services NSW's Guide to Conduct and Ethics also reinforces the wearing of identification whilst in any Corrective Services NSW work place for the purpose of maintaining staff accountability.

As mentioned in the Guide to Conduct and Ethics, dress and presentation should at all times project an image that is consistent with generally accepted community standards and Corrective Services NSW 's charter as a criminal justice agency.

General Managers/Managers are to follow up with any staff member not wearing an identification badge and arrange if necessary for the purchase of new identification badges.

In this regard, I require General Managers/Managers to monitor and promote the wearing of identification badges in the work place.

The Audit and Performance Management Branch will review work places and report on wearing of identification badges during 2011.



RON WOODHAM
Commissioner

29/ November 2010

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References:	Commissioner's Memorandum 2009/56