

## **TARGETS 2003/04**

### **Correctional Centre Management**

- Commence operation of a mobile outreach program at the Emu Plains Correctional Centre.
- Commission newly developed facilities for intellectually disabled inmates and other inmates requiring additional support at the Metropolitan Special Programs Centre.
- Commence operation of a women's unit at the Long Bay Hospital for up to nine female inmates who need mental health care or medical hospitalisation.
- Commission Bay Cottage, a residential diversionary program for women with mental health and/or substance addiction issues, within the Long Bay Correctional Complex.
- Pilot reformed workplace practices resulting from the 'The Way Forward' Project at Dillwynia and Mid North Coast Correctional Centres

### **Throughcare and E case management**

- Put project management methodology in place.
- Conduct Throughcare and Case Management business process review and re-engineering, determine project scope, change management review.
- Implement Throughcare Strategic Framework 2002-05.
- Develop a comprehensive strategy to support offenders' transition from custody to a successful return to the community.
- Implement Child Protection Strategic Framework 2003-05.
- Develop proposal in cooperation with Attorney-General's Department and other justice agencies for expansion of video conferencing system.

### **Young Adult Offenders**

- Develop and implement a state-wide young adult offenders program, including provision for female inmates.

### **Security**

- Upgrade the Drug Dog Detector and Specialised Training Units to enable them to provide a more comprehensive and far-reaching service.

### **Intelligence**

- Implement the recommendations of the Bruce Johnston report and work towards best practice in intelligence services for the Department.
- Review, negotiate and develop Memorandums of Understanding with all relevant external law enforcement agencies to ensure the CIG maintains professional intelligence partnerships.
- Develop and implement a strategic plan to assist in the reduction of mobile phone usage with correctional centres.

### **Court Security and Inmate Escort Services**

- Review escort services to court locations with a view to clustering courts under correctional centres.

### **Community Based Correctional Services**

- Expand the Home Detention Scheme to ensure that this sentencing option is available throughout New South Wales particularly in regional areas (e.g., the mid north coast).

- Develop intensive supervision programs aimed at diverting offenders from custody, in particular high need offenders with special program requirements and Aboriginal offenders.
- Develop strategies in conjunction with other Government and non-Government agencies to meet the additional support and supervision needs of offenders with an intellectual or related disability to improve outcomes and equity of access to non-custodial sentencing options.
- Participate in the national benchmarking and service-forecasting project to enable development of practical service standards in community corrections to underpin longer-term service, efficiency and outcomes improvement.

#### **Staff of the Department**

- Increase the number of female recruits, in particular to staff the new women's facility at South Windsor.
- Recruit in regional NSW to staff new facilities opening in Kempsey and Wellington. This includes local testing, interviewing and medical examinations.
- Commence relocation of 109 staff from the Sydney corporate office to Goulburn in regional New South Wales.
- Implement Aboriginal Regional network meetings to support and develop Aboriginal staff

#### **Managing Assets and Resources**

- Continue to implement the Department's Capital Works program with:
  - o Dillwynia Correctional Centre-200 places for women
  - o Goulburn Correctional Centre (Stage 2)
  - o Long Bay Correctional Redevelopment
  - o Long Bay Hospital Redevelopment and new Forensic Hospital
  - o Mental Health Assessment Units at the Metropolitan Remand and Reception Centre and Mulawa Correctional Centre
  - o Mid North Coast Correctional Centre-350 beds for male and female inmates
  - o Mid North Coast Remand Extension-additional 150 beds
  - o Parklea Correctional Centre Remand-200 beds
  - o Parklea remand – Stage 2-additional 200 beds
  - o Western Region Correctional Centre-500 beds for male and female inmates
  - o Mulawa redevelopment
  - o Mid North Coast Second Chance
  - o Parramatta Probation & Parole-new premises
  - o DCS Head Office partial relocation to Goulburn
  - o Statewide Probation and Parole program-office relocations and upgrades
- Audit State-wide maintenance contracts to test their effectiveness.
- Implement a pilot Project for the Department's Service Delivery Accountability Model
- Implement a Procurement Card pilot
- Implement E-Procurement
- Aggregate purchasing for large motor-vehicles